



BTM Equipment, INC dba TK EQUIPMENT

14419 Atlanta dr
Laredo, TX, 78041

WARRANTY POLCY FORM

Contact: Octavio Chavez

✉: manager@tkequip.com

☎: (956) 796 9411

📠: (956) 462 2500

THIS IS YOUR WARRANTY – PLEAE READ AND SAVE

- 1. TK Equip** warrants each new machine against any manufacturing defect in material and workmanship under normal use and service for a period of (1) one year. Warranty period begins on first day of use by end user. This first day of use is established by the date of a completed warranty card registration online.
- 2. TK Equip** does not warranty engines. Engine warranty claims should be made directly to an authorized service center for the particular engine manufacturer. (Please see your engine manual for more details)
- 3. TK Equip** reserves the choice to repair or replace. Parts such as engines, motors, pumps, valves, etc. furnished by our equipment but not manufactured by us. These parts will only carry the warranty of their original manufacturer except in special situations as decided upon by our representatives. Warranty claims should be reported immediately, continued use of the machine after a failure could result in additional damage and excessive wear not covered under the warranty terms.
- 4. TK Equip** mixers offer a Life time warranty on Bearings & Seals. The obligation under this warranty is limited to the replacement of parts at your **TK Equip** factory branch or on an authorized **TK Equip** distributor. To access this lifetime warranty Mixer must be registered online once is sold. Otherwise we reserve the choice of authorization this warranty.
- 5.** Machines altered or modified without a **TK Equip** written consent may void this warranty policy immediately. Misuse, negligence, accidents or the operation of the machines in any other way that the recommended by **TK Equip** operation procedures, will void this warranty policy. This warranty shall not apply to machines repaired by other than authorized **TK Equip** branches or distributors.
- 6.** The cost of transportation and other expenses related are not covered by this warranty.
- 7.** Written authorization for the return of merchandise under warranty must be obtain from **TK Equip** customer service contact. All equipment & parts returned may be sent with a signed RGA (Return Goods Authorization) for its follow up.
- 8. TK Equip** reserves the right to inspect and render the final decision on each warranty case.
- 9. TK Equip** reserves the right to improve or make product changes without incurring any obligation to update, refit or install on machines previously sold.
- 10. TK Equip** is not responsible for any liability, damage or injury directly or indirectly from the design, material or operation of its product.
- 11.** The warranty letter must be returned to **TK Equip** within 10 days after purchase/adquire, for a first use failure warranty claim.
- 12.** Warranty request must be submitted in written within 30 days after machine failure to **TK Equip** customer service.
- 13.** THE FOREIGN WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING THE WARRANTIES OF MERCHANT ABILITY AND FITNESS FOR USE AND OF ALL OTHER OBLIGATION OR LIABILITIES ON OUR PART, AND WE NEITHER ASSUME NOR AUTHORIZE AINES, MOTOR AND THEIR COMPONENTS.NY OTHE RPERSON TO ASSUME FOR US ANY OF OUR PRODUCTS . LIKEWISE, THIS WARRANTY



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Control #: _____

**TK Equipment, Inc.
Lifetime Limited Warranty Application**

This warranty application must be filled in by the dealer/distributor at the time of the sale. Please Print

TK Equipment Product Purchased at: _____ Phone (____) _____

Street Address: _____

City: _____ State: _____ Zip: _____

Model No.: _____ Customer Invoice: _____ Date: __/__/__

Serial No.: _____

Customer Name: _____ Phone: (____) _____

Street Address: _____

City: _____ State: _____ Zip: _____

Representative Signature: _____ Date: __/__/__

Equipment's Owner Signature _____ Date: __/__/__

Control #: _____



TK Equipment, Inc.
Customer Life Time
Warranty Application

*Dettach and keep on file
(Check warranty policy for details)

Customer Signature
